



HOUSING & HOMELESS
SERVICES

Washoe County Housing & Homeless Services

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Washoe County Housing & Homeless Services

The mission of the Housing and Homeless Services Division, is to work toward minimizing homelessness throughout Washoe County by leading the community in building a system that is capable of housing people experiencing homelessness. Services and support are provided so that homelessness becomes rare, brief, and non-reoccurring.

Services include:

- ▶ Regional Governance and Coordination
 - ▶ Northern Nevada Continuum of Care (CoC)
 - ▶ Built For Zero – Washoe County
- ▶ Shelter and Services:
 - ▶ Our Place Campus
 - ▶ Nevada Cares Campus and Safe Camp
 - ▶ Street Homeless Support & Outreach
 - ▶ Case Management
 - ▶ Behavioral Health
- ▶ Housing:
 - ▶ Tenancy Support
 - ▶ Affordable Housing Trust Fund
 - ▶ Permanent Supportive Housing

Washoe County Housing & Homeless Services

- ▶ Regional Governance and Coordination
 - ▶ Northern Nevada Continuum of Care (CoC)
 - ▶ Built For Zero – Washoe County



Northern Nevada Continuum of Care

National Alliance to End Homelessness defines a Continuum of Care (CoC) as: A regional or local planning body that **coordinates** housing and services funding for homeless families and individuals.

1. **Completing a consolidated application annually**
 - Annual community application for funding (FY 23 Funding: \$3,197,878)
2. **Monitoring CoC grantees**
3. **Managing Coordinated Entry**
 3. No wrong door, standardized assessment and utilization of a prioritized list of people experiencing homelessness from which housing referrals are made
4. **Point in Time Count**
5. **Maintaining Homeless Management Information System (HMIS)**
6. **HUD reporting**

Washoe County Housing and Homeless Services Regional Priorities

1 Centralized, Shared Client Data

All data for individuals experiencing homelessness is shared across organizations to improve program outcomes.

How? All entities utilize the HMIS database.

2 Unified, Regional Outreach

Consistently work as a coordinated, regional team to ensure that all individuals are reached, and data shared.

How? All entities who do outreach share information and coordinate activities.

3 Housing Clients Faster

Enable coordination of all partners to connect people experiencing homelessness who are on the by-name list to available housing and available resources to help housing individuals faster.

How? Bringing key partners together bi-weekly.

Washoe County Housing and Homeless Services Regional Priorities

4 Sheltering the Unsheltered

Using a housing first approach, ensure that our regional can provide emergency shelter and temporary housing to those in need.

How? Providing training on housing first and implementing housing first policy across all programs.

5 Accessible Care for All

Expand staffing so that everyone who needs access has access to a case manager.

How? Secure funding to achieve one case manager to 10 high needs individuals or one to 30 for more self resolving individuals.

6 Regional Approach to Affordable Housing

In partnership with all jurisdictions, enable a regional direction to expand and fund sustainable, affordable housing options.

How? Partner with jurisdictions to remove barriers and incentivize affordable housing through policy and better leverage of existing resources.

Washoe County Housing & Homeless Services

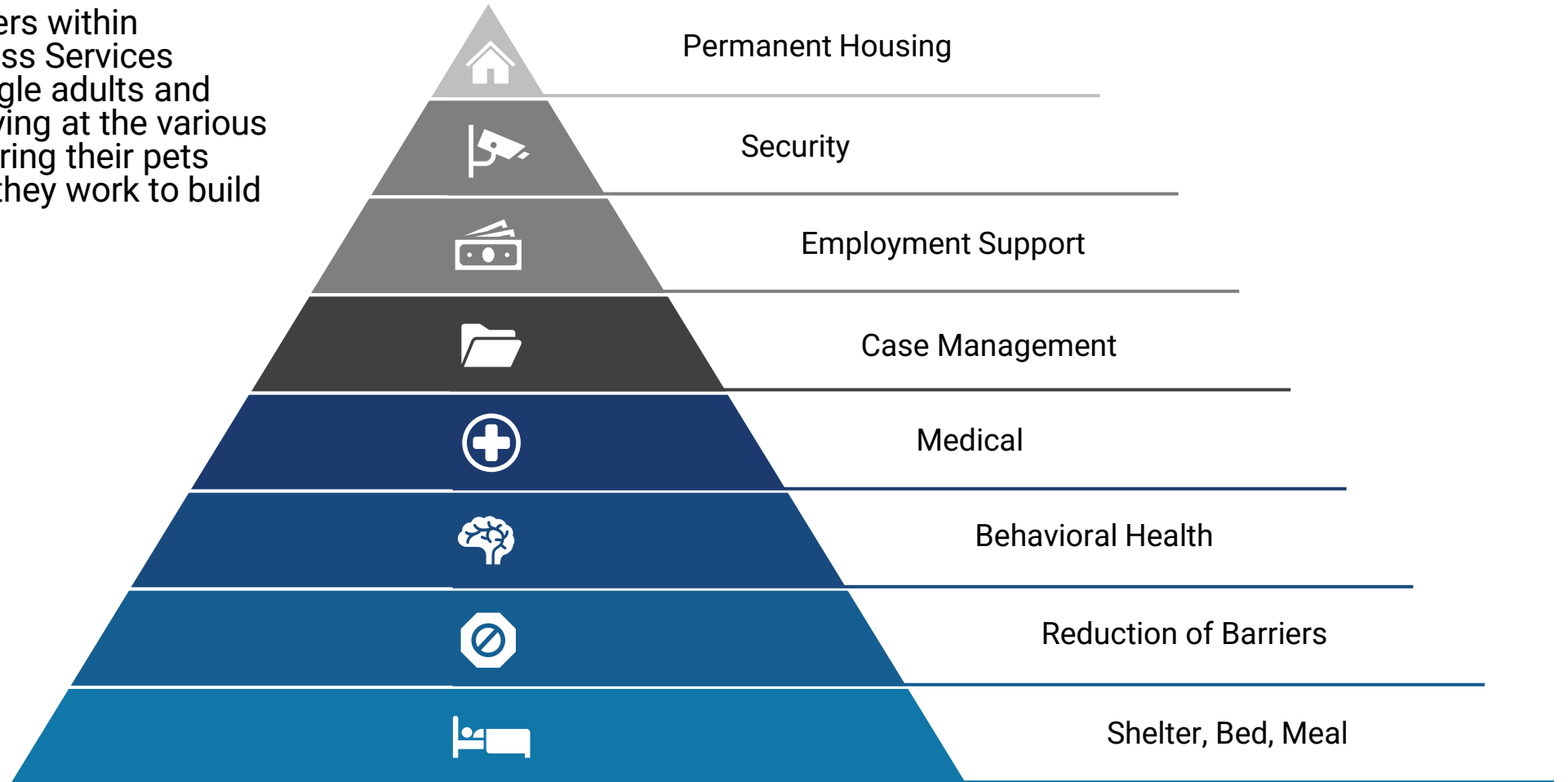
- ▶ Shelter and Services:

- ▶ Our Place Campus
- ▶ Nevada Cares Campus and Safe Camp
- ▶ Street Homeless Support & Outreach
- ▶ Case Management
- ▶ Behavioral Health



Shelter and Services - Model

The low-barrier shelters within Housing and Homeless Services admits homeless single adults and families. People staying at the various shelters are able to bring their pets and possessions as they work to build their self-sufficiency.



Our Place

Our Place serves women and families who are experiencing homelessness.

Programs/Capacity:

- Our Place Family Shelter: 38 rooms
- Our Place Women's Shelter: 102 beds
- JOY Home: 20 Senior Women beds
- HOPE Home: 36 Women beds



Our Place

Operations:

RISE - Contracted Operator

Washoe County Housing and Homeless Services

- Behavioral Health
- Case Management
- Operations Staff

Additional Services:

- Early Learning Center (day care) managed through Boys and Girls Club of Truckee Meadows
- Katie Bug Boutique for families managed through Katie Grace Foundation
- Our Place to Shine Boutique for women managed through RISE
- Garden at Our Place managed by Soulful Seeds
- Security operated by Allied Universal



Nevada Cares Campus

The Nevada Cares Campus serves adult individuals and couples who are experiencing homelessness.

Programs/Capacity:

- Shelter:
 - 6 dorms
 - 549 capacity:
 - 396 Bunks
 - 153 Cubbies
- Safe Camp: 50 Modpods
- Resource Center:
 - Day Services 6am-6pm
 - Warming/Cooling Room
 - 84 Bed Emergency Overflow

(coming Spring of 2025)

- Permanent Support Housing: 50 Units



Cares Campus

Operations:

VOA, Shelter Contracted Operator

Karma Box, Safe Camp Contracted Operator

Washoe County Housing and Homeless Services

- Behavioral Health
- Case Management
- Operations Staff

Additional Services:

- Medical Services operated by MedTrust
- Security operated by Allied Universal



Cares Campus Construction Timeline



Partnerships With Service Providers

Increase in partners and collaborative efforts

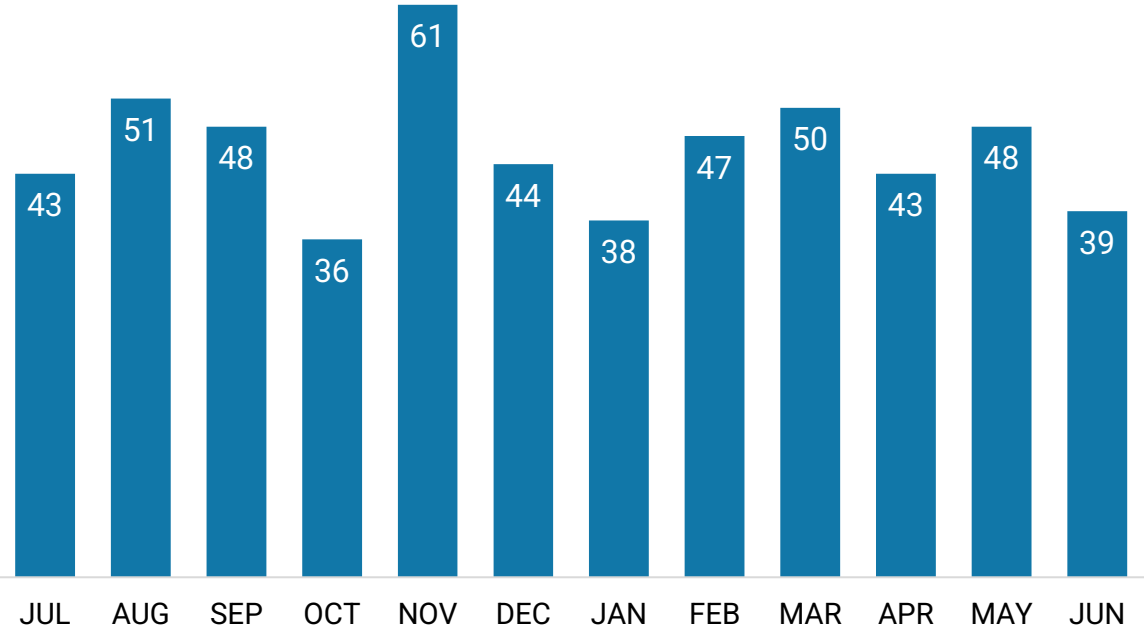
Partners		
Anthem	Katie Grace Foundation	Reno Sparks Gospel Mission
Bristlecone	Liberty Dental	RISE - Street Outreach
Catholic Charities of Northern Nevada	Mindoula	Sierra Health Care Solutions
City of Reno – Clean and Safe	Mobile One Docs	Sierra Regional Center
Dept of Employment Training, and Rehabilitation (DETR)	Molina	Silver Summit
Downtown Reno Partnership (DRP)	Nevada Legal Services	Supercuts
Domestic Violence Resource Center (DVRC)	Northern Nevada Adult Mental Health Services	Veterans Administration
Eddy House	Northern Nevada Behavioral Health	Vitality Unlimited
Emergency Eviction Prevention Program of Nevada	Northern Nevada Hopes	VOA - Restart
Food Bank of Northern Nevada	Northern Nevada Public Health	Washoe County Crossroads
Health Plan of Nevada/United Healthcare	Prominence Health	Washoe County Sheriff's Office HOPE Team
Immunize Nevada	Reno Housing Authority	Washoe County Sheriff's Office MOST Team
Karma Box Project – Street Outreach	Reno Sparks Chamber of Commerce	Washoe County Regional Animal Services

Shelter and Services - Outcomes

Unique Clients Served
July 2023-June 2024

3,724

Total Permanent Housing Placements
July 2023 – June 2024
=548



54% Have Disability

42% Are Age 55+

29% Are Not Insured

Cares Campus

How is the Continuum of Care (CoC) helping seniors?

- Of the 437 individuals on the prioritized list of people waiting for a housing referral:
 - 41% are 55+ (183 people)
 - Age 55-64: 132 people
 - Age 65-75: 47 people
 - Age 75+: 4 people
 - 60% self-identified as having a disability

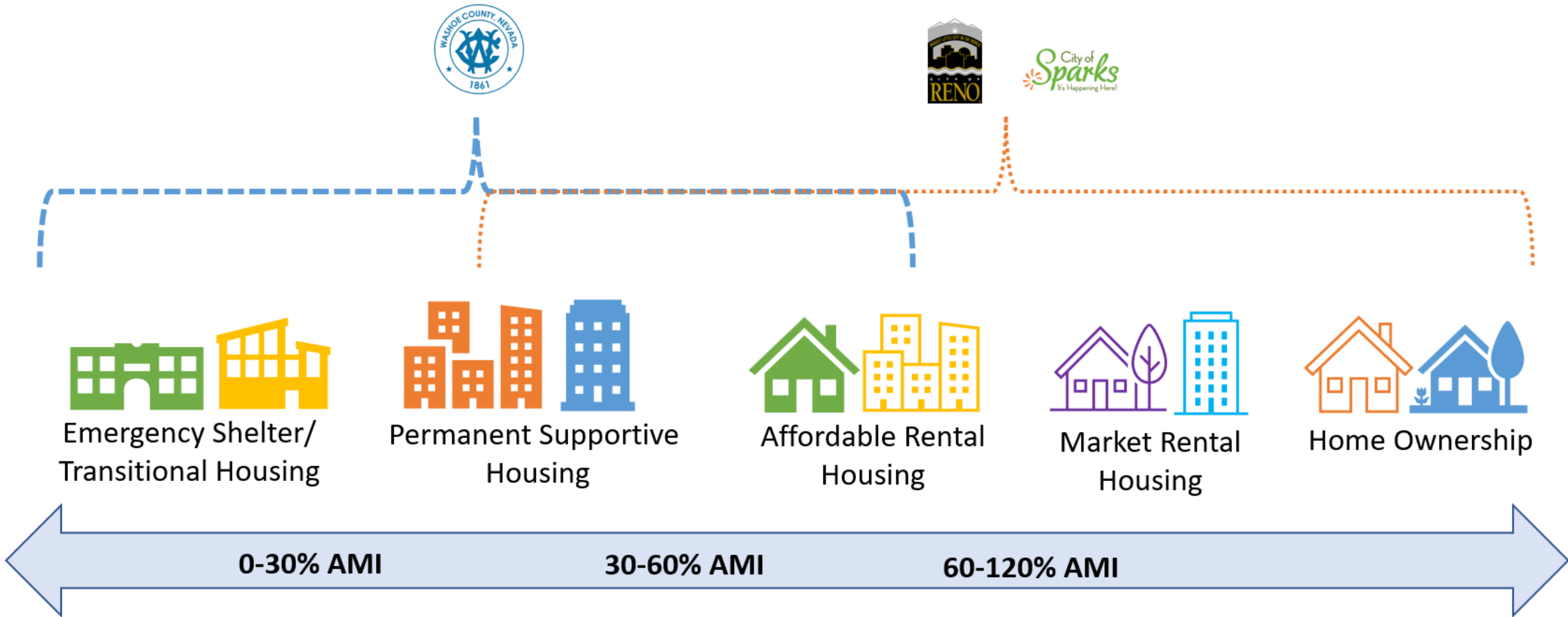
Washoe County Housing & Homeless Services

- ▶ Housing Support:

- ▶ Tenancy Support
- ▶ Affordable Housing Trust Fund
- ▶ Permanent Supportive Housing



Washoe County Housing and Homeless Services Regional Priorities



Housing Initiatives

Emergency Rental Assistance

- Emergency Rental Assistance (ERA 1 and ERA2 funding)
- Total amount awarded: \$6,194,310
- Total amount expended as of June 30, 2024: \$5,745,594.27

Affordable Housing Trust Fund

- Targeted towards Permanent Supportive Housing
- Two projects awarded by the BCC, one project is dedicated to Seniors (\$1 million)
- 60% Area Median Income (AMI) and below
- Funded units will be 0-30% AMI

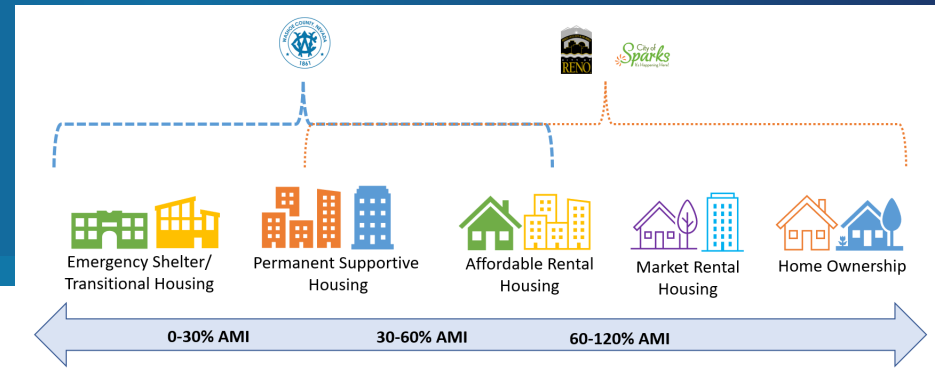
Tenancy Support

- 77 people served
- 92% retention rate (staying housed) since program start
- 59% of program participants are 55+
- Silver Summit Funded Case Manager

Permanent Supportive Housing

- 50 units opening at Cares Campus Spring 2025
- Washoe County Permanent Supportive Housing Needs Assessment by Corporation for Supportive Housing (CSH)

Challenges needing support



- Permanent Supportive Housing
- Funding for Washoe County Affordable Housing Trust Fund (to build Permanent Supportive Housing)
- Tenancy Support Staff
- Low and Very Low-income Housing (30% AMI and below)
- Housing for Behavioral Health and Disability Needs



Washoe County Housing and Homeless Services

Data Located:

<https://www.washoecounty.gov/homeless/>